

Session Title: "Financial Alchemy: Optimizing For Impact – A Closer Look at Labor Metrics"

Session Description:

In Part 2 of this series, "Optimizing For Impact," Chip Dodd presents strategies for optimizing the workforce, ensuring Human Services organizations can deliver top-tier customer experiences cost-effectively. This session goes beyond mere data interpretation, focusing on the practical application of labor metrics to improve service quality and efficiency. Learn to utilize these insights for strategic scheduling and intelligent cost management. Additionally, developing these analytical skills serves as a steppingstone for professional growth, preparing attendees for leadership roles within their organizations. Conclude this session equipped to boost operational excellence and customer satisfaction while advancing your career.